

Cyfarfod

# **PWYLLGOR CYSWLLT RHEIFFORDD ARFORDIR Y CAMBRIAN**

Dyddiad ac Amser

# 10.30 y.b., DYDD GWENER, 18FED TACHWEDD, 2022

Lleoliad

**Cyfarfod Rhithiol** 

Pwynt Cyswllt

Lowri Haf Evans

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(DOSBARTHWYD:10-11-22)

# **PWYLLGOR CYSWLLT RHEIFFORDD ARFORDIR Y CAMBRIAN**

# AELODAETH

# **Cyngor Gwynedd**

Cynghorwyr:

Elfed Wyn ap Elwyn Louise Hughes Elin Hywel Anne Lloyd Jones Eryl Jones-Williams Gwilym Jones Dewi Owen Gwynfor Owen Richard Glyn Roberts Sedd wag – Plaid Cymru

Dafydd Meurig - Aelod Cabinet Amgylchedd

# **Cyngor Sir Ceredigion**

Sedd wag

**Cyngor Sir Powys** Cynghorydd J M Williams

#### Aelod Eraill:

Aled Williams Aled Jones-Griffith Ann Elias Chris Wilson Claire Britton Claire Williams Councillor Meryl Roberts Councillor Meryl Roberts Councillor Trefor Jones Councillor Trefor Jones Councillor Trevor Roberts David Crunkhorn David Thorp Delwyn Evans Gail Jones Inspector Karl Anderson Joyce Watson Liz Saville Roberts Mabon ap Gwynfor Cefin Campbell Roger Goodhew Sara Crombie Stuart Williams	Ysgol Ardudwy Coleg Meirion Dwyfor – Grwp Llandrillo Menai Cyngor Sir Ceredigion Rheilffordd Ffestiniog Partneriaeth Rheilffordd Cambrian Awdurdod Parc Cenedlaethol Eryri Cynrychiolydd Meirionnydd Un Llais Cymru Cynrychiolydd Dwyfor Un Llais Cymru Pwyllgor Rheilffordd Shrewsbury/Aberystwyth Trenau Arriva Cymru Ysgol Uwchradd Tywyn Grwp Mynediad Meirionnydd Trafnidiaeth Cymru Heddlu Trafnidiaeth Prydeinig Aelod Senedd Canolbarth a Gorllewin Cymru Aelod Senedd Dwyfor Meirionnydd Aelod Senedd Canolbarth a Gorllewin Cymru Cymdeithas Teithwyr Amwythig-Aberystwyth Network Rail Rheilffordd Talyllyn

# RHAGLEN

### 1. ETHOL CADEIRYDD

I ethol Cadeirydd ar gyfer 2022/23

### 2. ETHOL IS-GADEIRYDD

I ethol Is-gadeirydd ar gyfer 2022/23

#### 3. <u>YMDDIHEURIADAU</u>

I dderbyn unrhyw ymddiheuriadau am absenoldeb

#### 4. DATGAN BUDDIANT PERSONOL

I dderbyn unrhyw ddatganiad o fuddiant personol

#### 5. MATERION BRYS

Nodi unrhyw eitemau sy'n fater brys ym marn y cadeirydd fel y gellir eu hystyried.

#### 6. <u>COFNODION</u>

5 - 9

Bydd y Cadeirydd yn cynnig y dylid llofnodi cofnodion cyfarfod o'r pwyllgor hwn a gynhaliwyd 11eg Chwefror 2022 fel rhai cywir

#### 7. DERBYN DIWEDDARIAD GAN Y GWASANAETHAU

- Network Rail
- Trafnidiaeth Cymru
- Heddlu Trafnidiaeth Prydeinig

#### 8. DYFODOL PWYLLGOR ARFORDIR Y CAMBRIAN 10 - 22

Trafod cynnig gan Bwyllgor Cyswllt Rheilffordd yr Amwythig ac Aberystwyth (SARLC) i gyfuno Pwyllgorau SARLC a Chynhadledd yr Arfordir

#### 9. CWESTIYNAU FFURFIOL

I dderbyn ymateb i gwestiynau ffurfiol a dderbyniwyd

23 - 27

# Eitem 6

#### CYNHADLEDD GYSWLLT RHEILFFORDD ARFORDIR Y CAMBRIAN

#### 11-02-2022

#### Presenoldeb:

Cyng. Dewi Owen (Cyngor Gwynedd) Cyng. Gwynfor Owen (Cyngor Gwynedd) Cyng. Louise Hughes (Cyngor Gwynedd) Cyng. Anne Lloyd Jones (Cyngor Gwynedd) Cyng. Eryl Jones-Williams (Cyngor Gwynedd) – Cadeirydd Cyng. Selwyn Griffiths (Cyngor Gwynedd) Bedwyr Gwilym (Swyddfa AC Dwyfor a Meirionnydd) Clare Britton (Rheilffordd Ffestiniog) Cyng. Trevor Roberts (Rheilffordd Aberystwyth/Amwythig) Delwyn Evans (Grŵp Mynediad Meirionnydd) Stuart Williams (Rheilffordd Tal-y-llyn)

Lowri Haf Evans (Swyddog Gwasanaethau Democratiaeth) LHE

Sam Hadley (Network Rail) **SH** Gail Jones (Trafnidiaeth Cymru) **GJ** 

#### 1. YMDDIHEURIADAU:

Cyng. Eirwyn Williams, (Cyngor Gwynedd), Cyng. Angela Russell (Cyngor Gwynedd), Cyng. Gareth Griffith (Aelod Cabinet Amgylchedd - Cyngor Gwynedd), Liz Saville Roberts (AS Dwyfor Meirionnydd), Mabon ap Gwynfor (AS Dwyfor Meirionnydd), Cyng. Annwen Hughes, (Cynrychiolydd Awdurdod Parc Cenedlaethol Eryri) Claire Williams (Swyddog Partneriaeth Rheilffyrdd y Cambrian), Cyng. Michael Williams (Cyngor Powys), Ann Elias (Cyngor Sir Ceredigion) a Joyce Watson (AC Rhanbarth Gorllewin a Chanolbarth Cymru)

Amlygodd y Cadeirydd bod y Cynghorodd Selwyn Griffiths yn ymddeol fel Cynghorydd Sir ym mis Mai 2022. Diolchodd i'r Cynghorydd am ei waith a'i gefnogaeth i'r Cambrian dros y blynyddoedd. Mewn ymateb, nododd y Cynghorydd Griffiths ei fod wedi mwynhau bod yn rhan o'r grŵp a'i fod yn pwysleisio'r angen i'r grŵp barhau i sicrhau bod y Cambrian yn allweddol i economi Gwynedd. Diolchodd i'r swyddogion am eu cefnogaeth a'u parodrwydd i gydweithio ac ymateb i bryderon. Ar ran Network Rail, mynegodd Sam Hadley ei ddiolch i'r Cynghorydd am ei waith a hefyd am y croeso cynnes wrth ymweld â Porthmadog.

#### 2. DATGAN BUDDIANT PERSONOL

Ni dderbyniwyd datganiad o fuddiant personol gan unrhyw aelod oedd yn bresennol.

#### 3. MATERION BRYS

Dim i'w nodi

#### 4. COFNODION

Derbyniodd y Cadeirydd gofnodion cyfarfod blaenorol y pwyllgor hwn a gynhaliwyd 1af o Hydref 2021 fel rhai cywir

Materion yn codi o'r cofnodion:

- Sicrhau bod posteri yng ngorsaf Llandanwg yn amlygu gwasanaeth tacsi. GJ i wirio hyn ynghyd a sicrau bod gwybodaeth gyfredol yn atgoffa defnyddwyr o'r gwasanaethau bws fydd ar gael o ganlyniad i Draphont Abermaw yn cau
- Strategaeth Llwybrau Diogel at Wasanaethau sut mae rhoi mewnbwn i'r strategaeth? GJ i rannu manylion gyda'r Cynghorydd Gwynfor Owen
- Gosod rhwystrau damweiniau a thrwsio wal derfyn ar yr A493 rhwng Llwyngwril a Friog. Cyfarfod nesaf gyda'r Cyngor Cymuned wedi ei drefnu ar gyfer 9/3/22. Pryder gan yr Aelod Lleol (Cyng. Louise Hughes Llangelynnin) bod cyflwr y wal yn gwaethygu ac amserlen ar gyfer cwblhau'r gwaith yn llithro. SH yn amlygu bod rheolwr prosiect a chyllideb wedi ei gosod ar gyfer y gwaith sydd yn parhau yn faes blaenoriaeth.
- Gorsaf Llanbedr adroddwyd bod cyfarfod i drafod gwelliannau / addasiadau posib i'r orsaf wedi ei gynnal gyda'r Cyngor Cymuned ym mis Hydref, bod David Crunkhorn (Gorsaf Feistr) wedi ymweld â'r orsaf a bod ail gyfarfod wedi ei drefnu gyda'r Cyngor Cymuned. Cais am ddiweddariad pan fydd mwy o wybodaeth ar gael GJ
- Cais am gyllid i gynnal astudiaeth fer ar wasanaeth trên posib rhwng Bangor ac Afonwen wedi bod yn aflwyddiannus oherwydd bod angen mwy o dystiolaeth am y buddion posib. BG yn adrodd bod gwaith yn cael ei wneud i ailgyflwyno cais i'r dyfodol.

# 5. DIWEDDARIAD GAN Y GWASANAETHAU

#### **NETWORK RAIL**

Croesawyd Sam Hadley, Rheolwr Materion Cyhoeddus Llwybrau Cymru i'r cyfarfod

#### Diweddariad ar uwchraddio traphont Abermaw

Cyflwynwyd lluniau a ffeithiau allweddol ar waith a gwblhawyd ar y draphont rhwng Medi 2021 a Rhagfyr 2021. Nodwyd bod y gwaith wedi bod yn heriol ac yn ffisegol anodd i'r gweithwyr oherwydd amodau gwaith yn ymwneud a'r tywydd. Mewn ymateb i gwestiwn os oedd rhywfaint o'r bont wreiddiol yn weddill, nodwyd bod pob ymgais yn cael ei wneud i gadw cymaint â phosib o'r nodweddion gwreiddiol a bod unrhyw ailosodiad yn un 'tebyg at ei debyg'. Ategwyd bod y bont wedi ei chofrestru (Gradd 2) a bod pob ymgais yn cael ei wneud i sicrhau bod y nodweddion yn cael eu diogelu.

#### ETCS (European Train Control System)

Adroddwyd bod y System ETCS sydd yn cael ei ddefnyddio i reoli signalau a chyflymder trenau yn cael ei uwchraddio ar gyfer fflyd Dosbarth CAF 197 Civity fydd yn cael eu defnyddio ar y Cambrian i'r dyfodol agos.

Mewn ymateb i gwestiwn a fyddai'r llinell Cambrian yn cau dros gyfnod uwchraddio'r system ETCS, nodwyd y byddai'r gwaith yn debygol o gael ei wneud dros y penwythnos ac / neu yn ystod cyfnod cau arall sydd wedi ei gynllunio i osgoi aflonyddwch.

#### Prosiect Glandulas (Black Bridge) ger Machynlleth

Bod codi'r bont sy'n rhedeg dros yr Afon Dulas wedi profi yn llwyddiannus iawn. Codwyd y bont un metr yn uwch er mwyn lleihau effaith llifogydd ( lefel yr afon yn codi yn ystod glaw trwm a llinell y Cambrian yn gorfod cau). O ystyried bod y buddsoddiad yn un eithaf bychan, yr effaith yn sylweddol - yn ystod y tywydd garw diweddar, nodwyd nad oedd llifogydd arferol wedi atal gwasanaethau'r Cambrian

#### Rhaglen Mynediad i Bawb (Access for All)

Amlygwyd bod y rhaglen yn gwella mynediad i orsafoedd a bod gorsafoedd ar draws y wlad yn cael eu hysytired ar gyfer gwelliannau. Am y tro cyntaf eleni, amlygwyd bod dwy o orsafoedd y Cambrian wedi eu cynnwys ar y rhestr waith posib - hyn yn rhywbeth nas gwelwyd o'r blaen ac yn newyddion gobeithiol.

#### TRAFNIDIAETH CYMRU

Croesawyd Gail Jones, Trafnidiaeth Cymru i'r cyfarfod i gyflwyno diweddariad ar weithgareddau Trafnidiaeth Cymru.

Cyflwynwyd gwybodaeth am y trenau newydd Dosbarth CAF 197 Civity

Mewn ymateb i gwestiwn ynglŷn â gweld model o'r cerbydau newydd nodwyd bod gwahoddiad i ymweld â'r trenau newydd wedi ei drefnu Ebrill 2022 a thaith brawf yn cael ei threfnu i Gyffordd Llandudno. Mewn ymateb, amlygwyd bod dyddiadau ymweld mis Ebrill yng nghanol cyfnod cyn etholiad ac felly'n debygol o fod angen eu hail drefnu. Cyfeiriwyd at SGWRS sef cymuned ymchwil ar-lein Trafnidiaeth Cymru i rannu barn ar drafnidiaeth yng Nghymru gyda chyfle i gymryd rhan mewn arolygon, trafodaethau ar-lein, a fforymau trafod i wella'r gwasanaeth. <u>SGWRS (tfw.wales)</u>

Amlygwyd pryder bod y cerbydau newydd gyda llai o seddau ac un toiled fesul 2 gerbyd. Ategwyd bod y Cambrian yn un o linellau mwyaf prysur Cymru a'r defnydd yn cynyddu o flwyddyn i flwyddyn. Ystyriwyd nad oedd cynnig llai o seddau yn ymateb i'r galw ac felly cynigiwyd yn ffurfiol bod angen ystyried 4 cerbyd parhaol ar gyfer y daith.

Mewn ymateb i sylw ynglŷn â diffyg toiledau ar y trenau newydd a lleihad mewn nifer seddau, nodwyd bod rhaid sicrhau bod pob elfen yn cael ei ystyried megis lle digonol ar gyfer pramiau, cadair olwyn, bagiau, beics a nifer toiledau.

Materion eraill a godwyd yn ystod y drafodaeth

- Biniau gorsaf Llandecwyn a oes bwriad eu hail osod? Mater Cyngor ynteu fater TFC? **GJ i edrych i hyn**
- Sbwriel ar y rheilffordd yn amlygu blerwch angen cydweithio i wella'r ddelwedd
- Angen gwell cydweithio rhwng amserlenni bysus a threnau i hybu trafnidiaeth gyhoeddus
- Angen ystyried ail gyflwyno trenau nwyddau mewn ymateb nodwyd bod Cynghrair Trafnidiaeth Canolbarth Cymru wedi trafod y posibiliadau a bod Uwch Reolwr Cludo Nwyddau NR wedi sôn am gynllun peilot i edrych ar y posibilrwydd - Y Cambrian yn addas i'r pwrpas yma. Awgrym gwahodd Jess Lippitt (Uwch Reolwr Llwybrau Cludo Nwyddau - Network Rail) i gyfarfod i'r dyfodol i drafod materion cyffredinol cludo nwyddau.

#### HEDDLU TRAFNIDIAETH BRYDEINIG

Nid oedd cynrychiolydd o Heddlu Trafnidiaeth Brydeinig yn bresennol i gyflwyno adroddiad. Amlygwyd nad oedd ymateb wedi ei dderbyn gan Inspector Karl Anderson. Nododd SH mai tîm bychan iawn sydd bellach yn gweithio i'r Tîm Heddlu Trafnidiaeth Rheilffordd. **SH i gyfeirio cyswllt newydd i LHE** 

#### Diolchwyd am y diweddariadau

#### 6. DYFODOL CYNHADLEDD ARFORDIR Y CAMBRIAN

Cynigiwyd gohirio'r drafodaeth ar y mater tan ar ôl cyfnod yr etholiad. Ategwyd bod cynnal y drafodaeth yn hanfodol ac mai dyhead yr aelodau oedd parhau fel grŵp ar wahân. Angen sicrhau bod swyddogion Cyngor Gwynedd yn ymwybodol o hyn.

#### 7. YMATEB I GWESTIYNAU FFURFIOL

Derbyniwyd cwestiynau ysgrifenedig ffurfiol gan Gyngor Tref Criccieth

'Mae Cyngor Tref Criccieth yn pryderu nad yw Network Rail yn cyfathrebu yn ddigonol gyda'r cyhoedd i nodi pryd oedd y trenau wedi ail-ddechrau'n ddiweddar – a bod angen gwella hyn ar gyfer y dyfodol gan ei fod yn fater iechyd a diogelwch. A oes modd sicrhau gwell cyfathrebu am newidiadau i'r gwasanaeth i'r dyfodol? Mae Cyngor Tref Criccieth hefyd a chonsyrn am daclusrwydd/edrychiad y tir o gwmpas y stesion ar y dde. A oes modd gwneud rhywbeth amdano'

Derbyniodd SH y feirniadaeth ac amlygodd bod pob ymgais wedi ei wneud i sicrhau cyn lleied â phosib o aflonyddwch a chymhlethdod yn ystod y cyfnod heriol o gau ac ail agor y rheilffordd. Ategodd, yn y dyfodol, bydd mwy o ystyriaethau i faterion diogelwch croesfannau ac y bydd gwelliant yn y dulliau cyfathrebu wrth weithio tuag at Cyfnod 3.

Yng nghyd-destun taclusrwydd yr orsaf nodwyd mai TFC sydd yn gyfrifol am daclusrwydd yr orsaf a bod Network Rail, fel perchennog y tir, yn gyfrifol am y rheilffordd a thir bob ochr i'r rheilffordd ac yn llesu'r orsaf i TFC i reoli materion dydd i ddydd. Nododd y byddai yn codi cais gwasanaeth ar ran Cyngor Tref Criccieth ac y byddai asesiad yn cael ei wneud o'r gwaith angenrheidiol. Ategodd GJ y byddai yn cysylltu gyda Rheolwr yr Orsaf.

Diolchwyd i bawb am eu cyfraniad

Dechreuodd y cyfarfod am 10:30 a daeth i ben am 12:00

#### CADEIRYDD

# Eitem 8

NORTH & MID WALES ASSOCIATION OF LOCAL COUNCILS



CAMBRIAN **Public transport** Liaison Committee



# **MINUTES**

# of a meeting of the Shrewsbury Aberystwyth Rail Liaison Committee held on Friday 4th November 2022 at 2pm at the Bowling Club Machynlleth

# 1. Record of attendance

Present were:	
Cllr Trevor Roberts	
Cllr Michael Willaims	

#### Chair

	Ulali
Cllr Michael Willaims	Machnylleth Town & Powys County Council
Cllr Jeremy Barnes	Carno Station Action Group
Angus Eikhoff	SARPA
John Ellison	Carno Station Action Group
Ken Law	Welshpool Rail Users face-book page
Wendy Lewis	Welshpool Town Council
Cllr Geoff Smith	Aberystwyth Town Council
David Taylor	Rail Future
Cllr Andrew Wallbank	Caersws Community Council
Roger Whitehouse	Tallylyn Railway
Cllr Alun Williams	Ceredigion Council
Robert Robinson Secretary	Llanfair Caereinion Town Council

# **Apologies** were received from:

Gail Jones Cllr Anne Lloyd-Jones **Cllr Dylan Wilson-Lewis** Ann Alias Cllr Richard Church

Transport for Wales Gwynedd County Council Aberystwyth Town Council **Ceredigion Council** Welshpool Town Council

# 2. Minutes of the last meeting

The meeting considered and approved the minutes of the last meeting as per the website.

# 3. Financial Report

The meeting received a financial update. The bank account is now only a few pounds. No income and no expenditure during the last 12 months.



CAMBRIAN Public transport Liaison Committee



# 4. Future of the Liaison Group

Following an introduction from the Chair and a presentation by the Secretary the meeting held a full discussion regarding the way forward for this liaison committee. A full paper had been issued to the meeting with agenda and is attached to these minutes.

From the discussion the following points were made:

- i) The groups combined will be stronger together.
- ii) Both North Coast and Cambrian have similar issues.
- iii) Both main lines are linked by using the same TFW trains. (i.e., route is Aberystwyth Birmingham Holyhead Birmingham Aberystwyth.
- iv) The web sites would be combined.
- v) Membership of the North Coast or Cambrian Main Line would be via a membership fee of £10pa.
- vi) Public Transport should be included in the headings used.

Representatives from the Cambrian Coast Line may only attend the Cambrian main line meetings with the membership rules applying.

The Joint North Coast/Cambrian Main Line meetings shall be held by Zoom. The Cambrian Lines meetings shall meet in person in Aberystwyth. The North Coast Main Line meetings via zoom or in person.

The headings were agreed subject to the inclusion of a note stating 'public transport liaison group'. The web site for SARLC will cease soon and all be included in the North and Mid Wales Association website under transport.

The new web site will be **northwalesassociation.org.uk** with the meetings being included under Transport. The existing web site will remain until the annual hosting runs out.

# Proposal:

The proposed is to adopt the report attached to these minutes and take forward the joint arrangements under the umbrella of the North and Mid Wales Association of Local Councils.

Proposed by Cllr Trevor Roberts and Seconded by Angus Eikhoff. The vote was unanimous in favour of the proposals.



CAMBRIAN Public transport Liaison Committee



# 5. Welshpool Rail Users Facebook Page.

The meeting received a short report on the issues raised by local rail users. The issues raised have been included in the Transport for Wales item no 6.

# 6. Transport for Wales

The Secretary informed the meeting of the contents of the written report from TFW and included some items of interest from the North Coast Liaison Group. There were a number of concerns raised as follows (extended list due to larger than usual gap between meetings):

- i) Welshpool (in particular) rail replacement buses still confusing over where they start from. Better signage and a common approach required to be put in place urgently.
- ii) Access for those with disabilities is not good when the bus stops on the opposite side of the station using stairs only.
- iii) Replacement bus services are not particularly friendly to those with access issues. (i.e., wheelchairs)
- iv) Announcements on the trains still poor and often inaudible. This appears to be staff training issue demonstrated by changing of guards on trains using the same system one poor and one clear.
- Information both on the station platforms and on apps are often wrong and do not tie up with various forms of information available. Often the carriages you are advised to use for Aberystwyth or the Coast are the wrong way around in Birmingham.
- vi) Information point should be on platforms and not at remote entrances. (Welshpool sited again).
- vii) Changing of trains (i.e., train from Birmingham returning to Birmingham and train from Aberystwyth returning to Aberystwyth) still an issue. Due to signalling system.
- viii) Car park at Welshpool is not managed and car spaces are being taken up by those not using the trains.
- ix) Staff reported to have closed doors on trains whilst a passenger for that train was asking if it was the right one leaving them on the platform.
- x) Cancellations are continuing to be an issue along with many trains running late affecting connections and causing late starts for work.
- xi) Too many short trains causing overcrowding one electronic sign indicated Aberystwyth front two carriages and Coast rear two carriages on a twocarriage train.



CAMBRIAN Public transport Liaison Committee



- xii) When the franchise was granted the statement used was 'a rail service to allow for increases in passenger traffic'. As the number of units is the same and the number of seats reduced on each train this appears to be in conflict with the franchise objectives.
- xiii) There was also a pledge made that passengers would not have to stand on a train for more than 20 minutes. Passengers are often standing for well over that time on a regular basis.
- xiv) Overcrowding on the Coast Line (in particular) in the summer months is bordering dangerous with just 2 car units.
- xv) Confirmation of when the hourly train services on the main line will be introduced and how certain can members be that this will happen with a shortage of drivers.
- xvi) Responses to emails by operators in not timely if they are answered at all.
- xvii) Ticket machines do not always give the cheapest fare. Also do not allow to purchase all tickets – i.e. Does not bring up Machynlleth to Marylebone service.
- xviii) No ticket machine at Tywyn.
- xix) A permit to travel is needed
- xx) Confirmation of how many services on the Cambrian lines on cancellations, running late etc would be helpful.

It was noted that a number of the above have been issues for some considerable time and need to be addressed.

# 7. Liaison Meetings with Transport for Wales

The meeting was informed of some up and coming meetings to which the Chair and Secretary will attend and report back.

# 8. Liaison Groups common remit

TFW issued a remit for all liaison groups. This is not for discussion or comment but for information. The group accepted the remit as per that attached to the minutes.

# 9. Travel early in the morning and cancellations

The issue around early morning train cancellations was raised. This is giving rise to employees of companies losing pay or having to give up holidays to cover the lost hours. It has led in a number of cases to people having to change jobs or to change their hours to suit the railway and not their own lifestyle.

This subject is to be raised with Welsh Government and the local Assembly Member.

# 10. Network Rail

To consider any matters relating to Network Rail.



CAMBRIAN Public transport Liaison Committee



### 11. British Transport Police

No report received

# 12. Cambrian Rail Partnership

No report received

#### 13. Meetings

This meeting was unable to provide a hybrid accommodation for one member to attend. It was agreed that as Aberystwyth Town Council has such a system built in that future meetings of the Cambrian Main Line Liaison Committee should be held there. A time of 11.45am was suggested so that members could attend by train.

#### 14.MP and AM invite

The secretary confirmed that the MP and AM for the main line was included on the list of invites. One member suggested that he should contact them to urge their attendance.

#### 15. Buses and Machynlleth

The issue was raised around buses and timetables at Machynlleth. The timetables show buses stopping at the main line station and there are no notices to state otherwise. However, the bus does not stop there. Clarification is to be sought along with an explanation from Powys County Council (John Forsey).

#### 16. Actions to be taken forward

The actions to be taken forward from the meeting are attached.

**17.** The Chair thanked the Secretary for his work on the future plans of the group.

#### 18. Dates of meetings

The meeting noted dates for future meetings as set out below:

North Wales Transport Liaison Meetings Friday 14th April 2023 (to be confirmed) at 10.30am by Zoom Friday 20th October 2023 (to be confirmed at 10.30am by Zoom **Cambrian Line Transport Liaison Meetings** Friday 13th April 2023 at 11.45am at Aberystwyth Friday 14th October 2023 at 11.45am at Aberystwyth **North Wales & Cambrian Transport Liaison Meetings** Friday 13th January 2023 at 10.30am by zoom Friday 14th July 2023 at 10.30am by zoom

> <sup>5</sup> Tud. 13



CAMBRIAN Public transport Liaison Committee



# ACTIONS TO BE TAKEN FORWARD FROM THE MEETING

No	Subject	Action	Ву
1	Minutes	Issue minutes of meeting and post on both web sites.	Secretary
2	Early morning train cancellations and loss of income to travellers	Letter to Russell George	Secretary
3	New arrangement for transport liaison groups North Wales and Cambrian Main Line	Inform North Wales & Mid Wales Association of Local Councils	Secretary
4	Buses at Machynlleth not stopping at station when timetable clearly shows they do.	Letter to John Forsey of Powys County Council for explanation	Secretary
5	Transport for Wales	Issue minutes with list of issues.	Secretary
6	Membership Fees	Issue invoices for payment of membership fees	Secretary
7	Meeting with Russell George and TFW	To be arranged asap.	Secretary



CAMBRIAN Public transport Liaison Committee



# TRANSPORT LIAISON IN MID AND NORTH WALES

#### Introduction

The Association has set up a Transport Committee for the North Coast due to the importance of this issue and the future changes in the pipeline by Welsh Government and Rail Operators.

The Cambrian Lines (Shrewsbury Aberystwyth Rail Liaison Committee) has found that the liaison with rail companies (TFW in particular) less effective than in the past. Several liaison committees have expressed the same viewpoint. The lines along the North Wales Coast and Mid Wales are intrinsically linked as the rail timetable covers both lines (i.e., trains start at Aberystwyth and go via Birmingham International and onto Holyhead and back). A lot of the discussions are similar for both lines with the same concerns and when meeting with Welsh Government and senior rail officials both lines are represented.

#### Approach

An approach has been received from the Chair and Vice Chair to seek a join arrangement between the two rail liaison groups, with more effect being under the umbrella of the Association.

#### Proposal

The proposal put forward is as follows:

- a) The rail liaison groups from North and Mid Wales join together.
- b) The groups would meet separately for two meetings a year and together for two meetings a year.
- c) The Association would become the parent for both groups.
- d) Member Councils of the Association would be included with that membership, other members would pay a smaller fee to be members of that group only (say £10 per representative group).
- e) Members would need to meet the one of the following criteria:
  - i) Be members of the North and Mid Wales Association or be a Transport Group member paying the appropriate membership fee
  - MP's, Welsh Government and County Councils covering each area iii) The rail operators (Avanti/TFW), Network Rail, British Transport Police, bus companies and Rail Partnerships.
- f) Each member of the group must also meet one of the following:
  - i) Have a station within their local council boundary
  - ii) ii) Have a specific interest in rail use approved by the Association
  - iii) iii) Both rail liaison committees would share the same web site pages on the Association website.



CAMBRIAN Public transport Liaison Committee



- iv) The Liaison groups would be named as follows:
  North and Mid Wales Transport Liaison Committee
  North and Mid Wales Transport Liaison Committee (Cambrian) North and Mid Wales Transport Liaison Committee (North Coast).
- v) The meetings would be by Zoom jointly but could meet in person for the individual area meetings.
- vi) There would be a chair of the joint grouping with two vice chairs (one looking at the North Coast and one looking at the Cambrian Line).

#### Requirements

If such a proposal was considered worthy of consideration a way forward might be:

- a) Formal approval from each group.
- b) A revised constitution to cover any new arrangement. (Approved by the Association)

#### **Pros and Con's**

The advantages and disadvantages could include:

Advantages	Disadvantages
More powerful together with the ability to be more effective.	Not all those involved would be full members of the Association.
Less duplication of discussions between the rail companies and the groups.	Times when interests are different on each line.
Common issues between lines could be worked on together.	Meeting with larger numbers may make management a little more difficult
Combined cost of websites	
Fees from both the Association members and Transport Members would cover cost of any person-to-person meetings.	
Representation to senior officials of rail companies and Welsh Government would be more effective (they meet together at this time in any event but as separate units).	



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# TRANSPORT FOR WALES

### **Terms of Engagement**

Transport for Wales Stakeholder and Community Engagement Team and Transport User Groups

Transport for Wales (TfW) recognise the role Transport User Groups (TUG's) play in supporting TfW with their ambitious goals for a transport network that Wales, and the Borders can be proud of. This document sets out a standardised approach to how TfW engage with TUGs (Transport User Groups) ensuring there is clear and concise guidelines for all parties involved.

# TfW Contact for Transport User Groups

The Regional Stakeholder Manager will be the initial and main point of contact for TUG's. Contact

details for each region can be found on the attached map (excluding Metro Central and Cardiff Bay)

The Borders Nichole.sarra@tfw.wales

Mid and North Wales Gail.jones@tfw.wales

Mid and West Wales Alexander.bryant-evans@tfw.wales

Core Valley Lines & South Wales Helen.dale@tfw.wales

Metro Central and Cardiff Bay Kelsey.barcenilla@tfw.wales

# Engagement

TfW welcomes requests to attend TUG (Transport User Groups) meetings to provide updates on projects, relevant regional TfW news, to address any issues and concerns and most importantly, to hear from group members in respect of local knowledge and input that can potentially guide, support, and assist TfW in decision making and shaping future transport plans.

Requests for TfW representatives to attend TUG meetings and events can be made via the RegionalStakeholder Manager.



CAMBRIAN Public transport Liaison Committee



We will do our best to attend meetings, however this might not always be possible, particularly with any requests made for meetings or events taking place outside of office

working hours or for those where short notice is given. When making requests for TfW to attend, please include the following information at the earliest convenience as this will help us to ensure that we source the correct representation for the meeting:

- Date and time of meeting
- Advise if the meeting will be in person or via a digital platform
- Duration of required attendance

# Include timings

• Purpose of attendance request

i.e.: update/ overview on projects/ issues\*/ concerns\*

\*Please provide as much information ahead of the meeting in respect of any specific issues or concerns.

In addition to attending TUG meetings, TfW also engage with groups to address any queries and concerns, host biannual Transport Liaison group meetings and issue written correspondence via email and our monthly Bulletin.

# Feedback

TfW welcome and value feedback from TUGs, it is therefore important that this feedback is received via the correct channels to ensure data is captured, and information can be acted on. This is particularly important when in relation to real time feedback such as late and cancelled trains/buses, misinformation, etc.

Our dedicated Customer Relations team will also log queries and ensure that trends are evaluated through their voice of the customer reporting, crucial to helping us continually improve.

Individual items regarding poor (or positive) experiences on journeys should also be raised through the Customer Relations channels to ensure they are actioned swiftly.

It is equally important that incidences of antisocial behaviour and/or vandalism are reported to the British Transport Police (BTP).



CAMBRIAN Public transport Liaison Committee



Contact telephone numbers and email address for TfW Customer Relations and the British Transport Police and details of how you can provide feedback on our services or report issues to both TfW and BTP, can be found by visiting the following websites.

# **TfW Customer Relations**

hiips://tfw.wales/help-and-contact/rail/contact-us

British Transport Police hiips://tfw.wales/about-us/our-culture/safety/security

Other feedback, such as fleet, stations, and general issues/queries concerning TfW can be sent directly to TfW Stakeholder Managers, who will investigate and issue a response as soon as possible.

(Please note that at busy periods Stakeholder Managers can be dealing with a high volume of correspondence and queries from stakeholders across the region).

#### Help us to help you

We recognise that not all TUGs are the same. To help us understand the role of each group it would be beneficial if you could provide us with copies of your terms of reference, if these are available, or a summary of your main objectives as a group. This will enable us to understand your demographic/role within the community and help us to understand how we can better engage with you.

#### **Code of Conduct**

We wish to build a network which provides opportunities to:

- Engage in an open, transparent, proactive way.
- Input and contribute ideas and opinions.
- Share information by presenting work being done by our members, partners and colleagues.

The above will be delivered in the following manner:

- Respect each person
- Challenge only ideas, not people



CAMBRIAN Public transport Liaison Committee



- Keep an open mind
- Listen constructively
- Be punctual attending meetings
- Must observe confidentiality when requested to do so
- Be concise when providing feedback (written or verbal)

#### **Expected Outcomes**

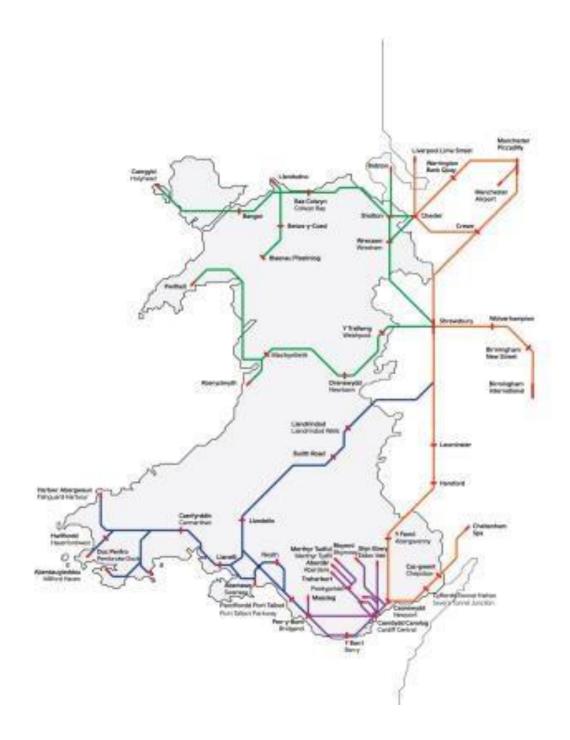
- Clear and concise communications
- Opportunities to input and shape
- Escalation routes

Please note that TfW reserve the right to remove themselves from any meetings that do not uphold the code of conduct and to refuse engagement with groups/individuals that do not adhere to the code of conduct.



CAMBRIAN Public transport Liaison Committee







# CYNHADLEDD RHEILFFORDD ARFORDIR Y CAMBRIAN <u>18-11-2022</u> CAMBRIAN COAST RAILWAY CONFERENCE <u>18-11-2022</u>

Cwestiwn i TRAFNIDIAETH CYMRU / Question for TRANSPORT FOR WALES The new trains will reduce capacity and the number of toilets. TfW initially told us that we would be getting 3 carriage trains which would increase capacity. Now it appears that new trains will only be 2 carriages which will reduce capacity on a line that is already very busy and crowded in the main season. Can TfW confirm that the new trains will be 3 carriages?

Cwestiwn i NETWORK RAIL/ Question for NETWORK RAIL The access doors from the ticket office and waiting area to the platform no longer open automatically. This was reported 3 years ago and has been reported many times in the intervening years and nothing has been done to fix them. This makes access to the platform difficult as in the winter it is not possible to leave the doors open. It makes waiting in the covered area impossible (many older rail users prefer to sit indoors whilst waiting for the train to arrive. If the doors are permanently open then the waiting area and ticket office are very cold, and on windy days all the information in the waiting area blows around. Can you let us know when the doors will be fixed?

Are the litter bins on the platform (Northbound) going to be replaced? The bins on the Southbound platform are small and the one by the main entrance has been removed. Is it possible to look at more bins?

Cwestiwn i'r PWYLLGOR / Question for COMMITTEE

Cwestiwn i UNED CLUDIANT CYNGOR GWYNEDD / Question for TRANSPORT UNIT CYNGOR GWYNEDD

Oddiwrth / From: Heather Brown

Clerc:Clerk to Barmouth Town Council.

I'w dychwelyd at /	Lowri Haf Evans
To be returned to:	Gwasanaethau Democratiaeth / Democratic Services
	Cyngor Gwynedd / Gwynedd Council
	Stryd y Jel, Caernarfon
	Gwynedd
	LL55 1SH
	01286 679 878
	lowrihafevans@gTvuddd22k/w.cymru

Erbyn / By:	08-11-2022

# CYNHADLEDD RHEILFFORDD ARFORDIR Y CAMBRIAN <u>18-11-2022</u> CAMBRIAN COAST RAILWAY CONFERENCE <u>18-11-2022</u>

# Cwestiwn i TRAFNIDIAETH CYMRU / Question for TRANSPORT FOR WALES

Deallaf y bydd Station Talwrn Bach yn cael ei uwchraddio yn y gwanwyn, be yn union fydd y gwelliannau yma.?

Pryd fydd y trenau Newydd ar waith?

A oes yna unrhyw ad borth am waith y gwirfoddolwyr sydd wedi mabwysiadu y Station yma yn Llanbedr? Mae sawl archwiliad wedi ei gynnal hyd yma.

I understand that Talwrn Bach Station will be upgraded in the spring, what exactly will these improvements be?

When will the New trains be in operation?

Is there any feedback about the work of the volunteers who have adopted the Station here in Llanbedr? Several inspections have been carried out so far.

# Cwestiwn i NETWORK RAIL/ Question for NETWORK RAIL

Mae'r wefan yn dal I hysbysebu bod cyswllt bwsws ar gael yn lle y tren hyd at 12 Tachwedd. Er bod y trenau yn rhedeg tan y dyddiad yma. Yn anodd I bobl drefnu teithiau ar y tren fel hyn.

The website is still advertising that a bus link is available instead of the train until 12 November. Although the trains run until this date. Difficult for people to organize journeys on the train like this.

Cwestiwn i'r PWYLLGOR / Question for COMMITTEE

# Cwestiwn i UNED CLUDIANT CYNGOR GWYNEDD / Question for TRANSPORT UNIT CYNGOR GWYNEDD

Oddiwrth / From: Cyngor Cymuned Llanbedr Community Council

#### Clerc:Clerk: Morfudd

I'w dychwelyd at / To be returned to:		
	Gwynedd LL55 1SH 01286 679 878 Iowrihafevans@gwynedd.llyw.cymru	
Erbyn / By:	08-11-2022	
	Tud. 24	

# CYNHADLEDD RHEILFFORDD ARFORDIR Y CAMBRIAN <u>18-11-2022</u> CAMBRIAN COAST RAILWAY CONFERENCE <u>18-11-2022</u>

Cwestiwn i TRAFNIDIAETH CYMRU / Question for TRANSPORT FOR WALES

Why weren't the Rail Replacement Coach service timetables posted on the stations during the Barmouth Viaduct closure and will this be rectified when the viaduct is closed again in 1 weeks time?

Cwestiwn i NETWORK RAIL/ Question for NETWORK RAIL

- 1. Can Network Rail inform the meeting when the new type of miniature warning lights will be installed on Wayne's footpath crossing north of Barmouth. Crossing light have been installed on 2 crossing 1 mile further north, but Wayne's crossing carry more pedestrians that both the other crossings put together 365 days a year being the only footpath crossing from the main housing estate (Heol y Llan area) to the Town center and Doctors surgery, older residents living in sheltered accommodation on the east side of the crossing need to use the crossing to and from the promenade and beach.
- 2. Residents are concerned at the state of the rail embankment north of the Barmouth railway tunnel were trees and bushes seem to be growing in a wild state on both sides of the track. Do Network Rail carry out regular maintenance in this area?.

Cwestiwn i'r PWYLLGOR / Question for COMMITTEE

Cwestiwn i UNED CLUDIANT CYNGOR GWYNEDD / Question for TRANSPORT UNIT CYNGOR GWYNEDD

Has Cyngor Gwynedd received any assurance of improvements yet about the number of seats and the provision of only one toilet on the 2 new coach trains being introduced shortly? The new trains have 14 less seats and with only one toilet provided doesn't give much confidence to passengers on a four and three quarter hour journey Pwllheli to Birmingham International

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Oddiwrth / From:	Cyng Trevor Roberts (Barmouth)
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Clerc:Clerk	
	Tud. 25
	100.25
I'w dychwelyd at /	Lowri Haf Evans
i w uyonweiyu at /	

To be returned to:	Gwasanaethau Democratiaeth / Democratic Services Cyngor Gwynedd / Gwynedd Council Stryd y Jel, Caernarfon Gwynedd LL55 1SH 01286 679 878 <u>Iowrihafevans@gwynedd.llyw.cymru</u>
Erbyn / By:	08-11-2022